

Quality Policy



RSR is committed to being a highly successful Principal Contractor, M&E Contractor, Data Installer and Interior Fit-Out Specialist. Our Quality Policy has been created to ensure that all products and services supplied to our clients consistently meet or exceed their expectations. Above all, we always remember that the client has a choice - we seek to become and remain the first choice. We strive to meet the needs and requirements of our clients as effectively and efficiently as possible. Establishing and maintaining an efficient, effective and economical management system.

- Listening to clients carefully, to clearly identify their requirements.
- Communicating clearly and honestly with each other and with customers.
- Adopting a positive approach to continuing improvement of all company activities.
- Ensuring Quality is never knowingly compromised, at any level, during any process.
- Ensuring the words commitment, customer service and professionalism are fundamental to the company's vocabulary.
- All employees are to understand that Quality in their work is vital and view the Quality System as a necessary and normal part of their employment.

This policy shall be communicated to all employees and is subject to annual review due to the Company's commitment to the continual integration of improvements.

Signed

A handwritten signature in black ink, appearing to read 'S Birt', written over a light blue horizontal line.

Date: March 2022

Steve Birt, Managing Director

Approval Date: April 2021	Approved By: Steve Birt	Policy Number: DEV002PY – Quality – Process & Development
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